What Anzuna provides your insured

Independent trust infrastructure for businesses running AI agents.

— Continuous third-party monitoring

Anzuna independently captures the conversations the insured's AI agents have with customers — calls, chats, emails — across the platforms the business runs. Anzuna does not build, sell, or operate AI agents, and is not owned by anyone who does.

— Rulebook-adherence reporting

Every captured conversation is judged against the insured's own written rulebook — their prices, promises, boundaries, and escalation duties. Exceptions become findings with the evidence quoted, the rule cited, and the resolution recorded.

— An append-only evidence trail

Raw captured payloads are content-hashed and stored unmodified. Every consequential event — conversations ingested, findings raised, actions taken, rules changed, consent recorded — lands in an append-only Trust Ledger the business owns. Corrections are new entries, never rewrites.

— An exportable governance pack

On request, the insured can produce a date-ranged Carrier-Ready Evidence Pack: their AI-agent inventory with independence tiers, the exact rulebook in force, monitoring and adherence figures, and a ledger extract — hash-stamped, with the hash recorded in the ledger at generation.

What Anzuna never does

Anzuna never operates, modifies, or speaks for the insured's agents, and never edits the ledger or the raw evidence. Coverage is stated precisely: every platform the insured runs is mapped, including any Anzuna cannot yet reach.

Prepared by Anzuna as a description of its monitoring service. This document is not legal or insurance advice and makes no representation about any specific insured's risk. Contact: dev@bekanshi.com